



## Upcoming Availity Live Training

January 9, 2025

Beginning Jan. 20, you can validate eligibility and benefits, submit claims, check claim status, submit authorizations, and access NH Healthy Families and Ambetter from NH Healthy Families payer resources via Availity Essentials.

Availity experts are hosting several live webinar sessions to help you get ready. Here's a look ahead at what tools and functionality are coming, paired with live training to learn more. Space is limited, save your seat today!

- **Availity Essentials Introduction**
  - Tuesday, Jan. 21 – 2:15 p.m. EST
  - Monday, Jan. 27 – 3 p.m. EST
- **Authorization Tools**
  - Tuesday, Jan. 21 – 4 p.m. EST
  - Tuesday, Jan. 28 – 3 p.m. EST
- **Claim Submission**
  - Wednesday, Jan. 22 – 3 p.m. EST
  - Wednesday, Jan. 29 – 3 p.m. EST
- **Claims Follow-up Tools**
  - Thursday, Jan. 23 – 3 p.m. EST
  - Thursday, Jan. 30 – 3 p.m. EST
- **Risk & Quality Applications**
  - Thursday, Jan. 23 – 4 p.m. EST
  - Wednesday, Jan. 29 – 4 p.m. EST
- **Filtered link to all Centene webinars shown above**

2 Executive Park Drive • Bedford, NH 03110

NH Healthy Families: 1-866-769-3085 (TTY: 1-855-742-0123) • NHhealthyfamilies.com  
Ambetter: 1-844-265-1278 (TTY: 1-855-742-0123) • Ambetter.NHhealthyfamilies.com

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# PARTNERSHIP IN PRACTICE



**Please Note:** You must be logged into your Availity Essentials account to register and attend live training. To register for an Essentials account, visit [Register and Get Started with Availity Essentials](#)

## Enrolling for a provider webinar in the Availity Learning Center (ALC)

1. Log in to Availity Essentials.
2. Select **Help & Training > Get Trained**.
3. ALC opens in a new browser tab. If it does not, have the user check their browser settings to allow for pop-ups and redirects from **apps.availity.com** and **availitylearning.learnupon.com**.
4. Select the **Sessions** tab.
5. Select the **View Course** button next to the webinar.
6. Select the **Enroll** button.

We're excited to welcome you to Availity Essentials, helping you transform the way you impact patient care with NH Healthy Families and Ambetter from NH Healthy Families. If you need additional assistance with your registration, please call Availity Client Services at 1-800-AVAILITY (282-4548). Assistance is available Monday through Friday, 8 a.m. – 8 p.m. ET. For general questions, please reach out to your NH Healthy Families and Ambetter from NH Healthy Families Provider Engagement Representative.

