



Durable Medical Equipment (DME) Manual Pricing Payment Policy

Effective January 1, 2025

10/18/2024

We heard you! NH Healthy Families is pleased to announce the Durable Medical Equipment (DME) Manual Pricing Payment Policy that will go into effect for dates of service beginning January 1, 2025.

Effective for services rendered on or after January 1, 2025, NH Healthy Families will reimburse providers at 100% of billed charges for DME items that NH Healthy Families considers manually priced codes.

Provider must bill all manually priced codes as outlined below:

1. Billed charges should equal 75% of Manufacturer's Suggested Retail Price (MSRP); or
2. Billed charges should equal invoice plus 10%

MSRP pricing is preferred if available.

Invoices will no longer be required upon claim submission. NH Healthy Families has the right to request invoices for verification via post-pay audit procedures. Provider must bill HCPCS codes in accordance with regulatory requirements, billing requirements, provider manual, and billing manual for NH Healthy Families.

Visit [NHhealthyfamilies.com](https://www.nhhealthyfamilies.com) to find NH Healthy Families Payment and Clinical Policies. Policies can be found on the Provider Resources page under Manuals, Forms & Resources.

Please contact Provider Services at **1-866-769-3085** with any questions.

Sincerely,

NH Healthy Families

