



## New Prior Authorization Fax Number *Effective October 1, 2024*

September 23, 2024

NH Healthy Families would like to announce an important update regarding Buy & Bill Prior Authorization (PA) requests for pharmacy services. Going forward, all Buy & Bill PA requests should be submitted through the designated pharmacy request channel only.

To ensure a smooth transition and expedite processing, please note the new fax number for submitting Buy & Bill PA requests for pharmacy services:

**New Buy & Bill Pharmacy Fax Number: 1-833-782-0053**

We appreciate your attention to this update and your cooperation in using the new fax number to streamline your requests. For any questions or further clarification, feel free to reach out to NH Healthy Families Provider Services at 1-866-769-3085.

Sincerely,

NH Healthy Families

